User Manual

1K/2K/3K Online UPS

Uninterruptible Power Supply System

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1. Important Safety Warning

Please comply with all warnings and operating instructions in this manual strictly. Save this manual properly and read carefully the following instructions before installing the unit. Do not operate this unit before reading through all safety information and operating instructions carefully

1-1. Transportation

 Please transport the UPS system only in the original package to protect against shock and impact.

1-2. Preparation

- Condensation may occur if the UPS system is moved directly from cold to warm environment. The UPS system must be absolutely dry before being installed. Please allow at least two hours for the UPS system to acclimate the environment.
- Do not install the UPS system near water or in moist environments.
- Do not install the UPS system where it would be exposed to direct sunlight or near heater.
- Do not block ventilation holes in the UPS housing.

1-3. Installation

- Do not connect appliances or devices which would overload the UPS system (e.g. laser printers) to the UPS output sockets.
- Place cables in such a way that no one can step on or trip over them.
- Do not connect domestic appliances such as hair dryers to UPS output sockets.
- The UPS can be operated by any individuals with no previous experience.
- Connect the UPS system only to an earthed shockproof outlet which must be easily accessible and close to the UPS system.
- Please use only VDE-tested, CE-marked mains cable (e.g. the mains cable of your computer) to connect the UPS system to the building wiring outlet (shockproof outlet).
- Please use only VDE-tested, CE-marked power cables to connect the loads to the UPS system.
- When installing the equipment, it should ensure that the sum of the leakage current of the UPS and the connected devices does not exceed 3.5mA.

1-4. Operation

- Do not disconnect the mains cable on the UPS system or the building wiring outlet (shockproof socket outlet) during operations since this would cancel the protective earthing of the UPS system and of all connected loads.
- The UPS system features its own, internal current source (batteries). The UPS output sockets or output terminals block may be electrically live even if the UPS system is not connected to the building wiring outlet.
- In order to fully disconnect the UPS system, first press the OFF/Enter button to disconnect the mains.
- Prevent no fluids or other foreign objects from inside of the UPS system.

1-5. Maintenance, service and faults

- The UPS system operates with hazardous voltages. Repairs may be carried out only by qualified maintenance personnel.
- Caution risk of electric shock. Even after the unit is disconnected from the mains (building wiring outlet), components inside the UPS system are still connected to the battery and electrically live and dangerous.
- Before carrying out any kind of service and/or maintenance, disconnect the batteries and verify that no current is present and no hazardous voltage exists in the terminals of high capability capacitor such as BUS-capacitors.
- Only persons are adequately familiar with batteries and with the required precautionary measures may replace batteries and supervise operations. Unauthorized persons must be kept well away from the batteries.
- Caution risk of electric shock. The battery circuit is not isolated from the input voltage.
 Hazardous voltages may occur between the battery terminals and the ground. Before touching, please verify that no voltage is present!
- Batteries may cause electric shock and have a high short-circuit current. Please take the
 precautionary measures specified below and any other measures necessary when
 working with batteries:
 - -remove wristwatches, rings and other metal objects
 - —use only tools with insulated grips and handles.
- When changing batteries, install the same number and same type of batteries.
- Do not attempt to dispose of batteries by burning them. This could cause battery explosion.
- Do not open or destroy batteries. Escaping electrolyte can cause injury to the skin and eyes. It may be toxic.
- Please replace the fuse only with the same type and amperage in order to avoid fire hazards.
- Do not dismantle the UPS system.

2. Introduction

Thank you for purchase the online UPS. This online UPS applies double conversion technology to offer extremely tight voltage and frequency regulation for critical applications. With built-in isolation transformer, the UPS will offer full isolation and complete common mode noise rejection for connected precious equipment. It becomes an ideal power source with 100% protection against unexpected AC power problems. Besides, this series also provides programmable power management outlets and multiple operation modes, emergency power off (EPO) function, eco-mode operation (ECO) and converter modes.

Equipped with programmable power management outlets, it can extend available battery time to critical devices by shutting down unnecessary devices. It also accepts wide input voltage range and offers configurable frequency converter mode for harsh applications such as generators. In addition, its ECO mode function allows cost effective operation.

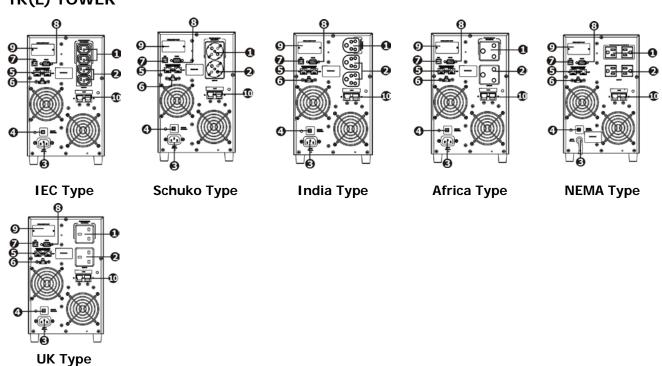
3. Installation and setup

NOTE: Before installation, please inspect the unit. Be sure that nothing inside the package is damaged. Please keep the original package in a safe place for future use.

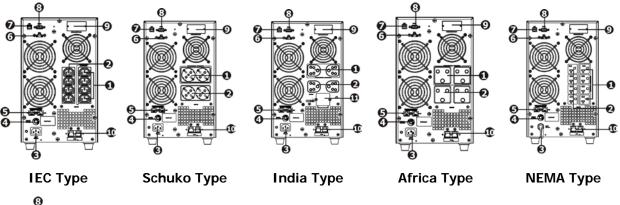
NOTE: There are two different types of online UPS: standard and long-run models. Please refer to the following model table.

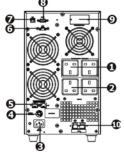
Model	Type	Model	Type
1K		1KL	
2K	Standard	2KL	Long-run
3K		3KL	

2-1. Rear panel view 1K(L) TOWER



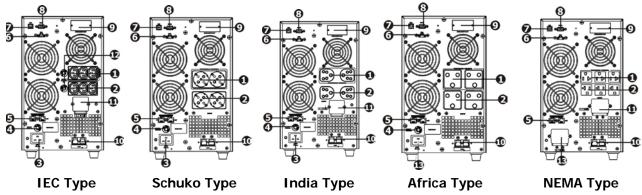
2K(L) TOWER

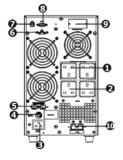




UK Type

3K(L) TOWER





UK Type

- 1. Programmable outlets: connect to non-critical loads.
- 2. Output receptacles: connect to mission-critical loads.
- 3. AC input
- 4. Input circuit breaker
- 5. Network/Fax/Modem surge protection
- 6. Emergency power off function connector (EPO)

- 7. USB communication port
- 8. RS-232 communication port
- 9. SNMP intelligent slot
- 10. External battery connection (only available for L model)
- 11. Output terminal
- 12. Output circuit breaker
- 13. Input terminal

2-2. Setup the UPS

Step 1: UPS input connection

Plug the UPS into a two-pole, three-wire, grounded receptacle only. Avoid using extension cords.

- For 208/220/230/240VAC models: The power cord is supplied in the UPS package.
- For 110/115/120/127VAC models: The power cord is attached to the UPS. The input plug is a NEMA 5-15P for 1K, 1KL, 1.5K and 1.5KL models, NEMA 5-20P for 2K and 2KL models.

Note: For Low voltage models: Check if the site wiring fault indicator lights up in LCD panel. It will be illuminated when the UPS is plugged into an improperly wired utility power outlet (Refer to Troubleshooting section).

Step 2: UPS output connection

- For socket-type outputs, there two kinds of outputs: programmable outlets and general outlets. Please connect non-critical devices to the programmable outlets and critical devices to the general outlets. During power failure, you may extend the backup time to critical devices by setting shorter backup time for non-critical devices.
- For terminal-type input or outputs, please follow below steps for the wiring configuration:
 - a) Remove the small cover of the terminal block
 - b) Suggest using AWG14 or 2.1mm² power cords. Suggest using WG12-10 or
 - 3.3mm²-5.3mm² power cords for NEMA type.
 - c) Upon completion of the wiring configuration, please check whether the wires are securely affixed.
 - d) Put the small cover back to the rear panel.

Step 3: Communication connection Communication port:

USB port RS-232 port Intelligent slot

To allow for unattended UPS shutdown/start-up and status monitoring, connect the communication cable one end to the USB/RS-232 port and the other to the communication port of your PC. With the monitoring software installed, you can schedule UPS shutdown/start-up and monitor UPS status through PC.

The UPS is equipped with intelligent slot perfect for either SNMP or AS400 card. When installing either SNMP or AS400 card in the UPS, it will provide advanced communication and monitoring options.

PS. USB port and RS-232 port can't work at the same time.

Step 4: Network connection

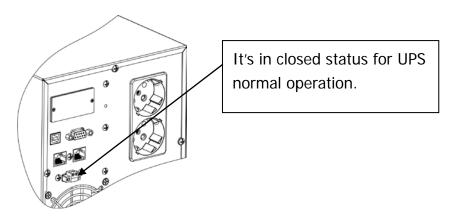
Network/Fax/Phone surge port



Connect a single modem/phone/fax line into surge-protected "IN" outlet on the back panel of the UPS unit. Connect from "OUT" outlet to the equipment with another modem/fax/phone line cable.

Step 5: Disable and enable EPO function

Keep the pin 1 and pin 2 closed for UPS normal operation. To activate EPO function, cut the wire between pin 1 and pin 2.



Step 6: Turn on the UPS

Press the ON/Mute button on the front panel for two seconds to power on the UPS.

Note: The battery charges fully during the first five hours of normal operation. Do not expect full battery run capability during this initial charge period.

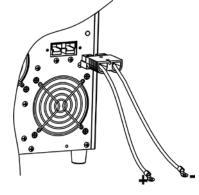
Step 7: Install software

For optimal computer system protection, install UPS monitoring software to fully configure UPS shutdown. You may insert provided CD into CD-ROM to install the monitoring software. If not, please follow steps below to download and install monitoring software from the internet:

- 1. Go to the website http://www.power-software-download.com
- 2. Click ViewPower software icon and then choose your required OS to download the software.
- 3. Follow the on-screen instructions to install the software.
- 4. When your computer restarts, the monitoring software will appear as an orange plug icon located in the system tray, near the clock.

Step 8: External battery connection (for long-run models only)

Follow the right chart to make external battery connection.



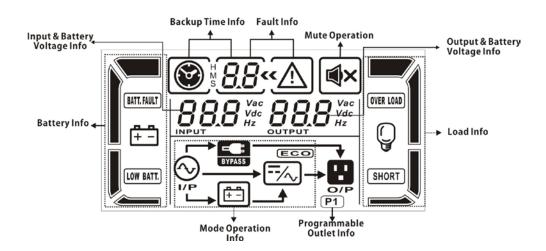
To external battery

3. Operations

3-1. Button operation

Button	Function		
ON/Mute Button	 Turn on the UPS: Press and hold ON/Mute button for at least 2 seconds to turn on the UPS. Mute the alarm: When the UPS is on battery mode, press and hold this button for at least 5 seconds to disable or enable the alarm system. But it's not applied to the situations when warnings or errors occur. Down key: Press this button to display previous selection in UPS setting mode. Switch to UPS self-test mode: Press ON/Mute buttons simultaneously for 5 seconds to enter UPS self-testing while in AC mode, ECO mode, or converter mode. 		
OFF/Enter Button	 Turn off the UPS: Press and hold this button at least 2 seconds to turn off the UPS in battery mode. UPS will be in standby mode under power normal or transfer to Bypass mode if the Bypass enable setting by pressing this button. Confirm selection key: Press this button to confirm selection in UPS setting mode. 		
Select Button	 Switch LCD message: Press this button to change the LCD message for input voltage, input frequency, battery voltage, output voltage and output frequency. It will return back to default display when pausing for 10 seconds. Setting mode: Press and hold this button for 5 seconds to enter UPS setting mode when UPS is in standby mode or bypass mode. Up key: Press this button to display next selection in UPS setting mode. 		
ON/Mute + Select Button	Switch to bypass mode: When the main power is normal, press ON/Mute and Select buttons simultaneously for 5 seconds. Then UPS will enter to bypass mode. This action will be ineffective when the input voltage is out of acceptable range.		

3-2. LCD Panel



Display	Function		
Backup time information			
	Indicates the backup time in pie chart.		
H 88	Indicates the backup time in numbers. H: hours, M: minute, S: second		
Fault information			
~	Indicates that the warning and fault occurs.		
8.8	Indicates the warning and fault codes, and the codes are listed in details in 3-5 section.		
Mute operation			
•×	Indicates that the UPS alarm is disabled.		
Output & Battery voltage	information		
888 Vac Vdc Hz	Indicates the output voltage, frequency or battery voltage. Vac: output voltage, Vdc: battery voltage, Hz: frequency		
Load information			
© I	Indicates the load level by 0-25%, 26-50%, 51-75%, and 76-100%.		
OVER LOAD	Indicates overload.		
SHORT	Indicates the load or the UPS output is short circuit.		
Programmable outlets inf	formation		
P1	Indicates that programmable management outlets are working.		
Mode operation informati	on		
⊘	Indicates the UPS connects to the mains.		
-	Indicates the battery is working.		
BYPASS	Indicates the bypass circuit is working.		
ECO	Indicates the ECO mode is enabled.		
==/~	Indicates the Inverter circuit is working.		
	Indicates the output is working.		
Battery information			
	Indicates the Battery level by 0-25%, 26-50%, 51-75%, and 76-100%.		
BATT. FAULT	Indicates the battery is fault.		
LOW BATT.	Indicates low battery level and low battery voltage.		

Input & Battery voltage information		
888 Vac Vdc Hz	Indicates the input voltage or frequency or battery voltage.	
INPUT 12	Vac: Input voltage, Vdc: battery voltage, Hz: input frequency	

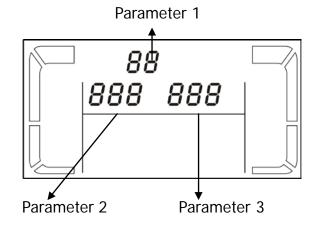
3-3. Audible Alarm

Battery Mode	Sounding every 4 seconds
Low Battery	Sounding every second
Overload	Sounding twice every second
Fault	Continuously sounding
Bypass Mode	Sounding every 10 seconds

3-4. LCD display wordings index

Abbreviation	Display content	Meaning			
ENA	ENR	Enable			
DIS	d1 S	Disable			
ESC	ESE	Escape			
HLS	HLS	High loss			
LLS	LL5	Low loss			
BAT	68E	Battery			
CF	[F	Converter			
EP	EP	EPO			
FA	FR	Fan			
TP	<i></i>	Temperature			
СН	[H	Charger			

3-5. UPS Setting



There are three parameters to set up the UPS.

Parameter 1: It's for program alternatives. There are 8 programs to set up. Refer to below table.
Parameter 2 and parameter 3 are the setting options or values for each program.

01: Output voltage setting

Interface	Setting
0 /« 230 Vac	Parameter 3: Output voltage For 208/220/230/240 VAC models, you may choose the following output voltage: 208: presents output voltage is 208Vac 220: presents output voltage is 220Vac 230: presents output voltage is 230Vac 240: presents output voltage is 240Vac For 110/150/120/127 VAC models, you may choose the following output voltage: 110: presents output voltage is 110Vac 115: presents output voltage is 115Vac 120: presents output voltage is 120Vac 127: presents output voltage is 127Vac

02: Frequency Converter enable/disable

Interface	Setting
CF ENA	Parameter 2 & 3: Enable or disable converter mode. You may choose the following two options: CF ENA: converter mode enable CF DIS: converter mode disable

03: Output frequency setting

Interface	Setting
03« [F 500 Hz]	Parameter 2 & 3: Output frequency setting. You may set the initial frequency on battery mode: BAT 50: presents output frequency is 50Hz BAT 60: presents output frequency is 60Hz If converter mode is enabled, you may choose the following output frequency: CF 50: presents output frequency is 50Hz CF 60: presents output frequency is 60Hz

• 04: ECO enable/disable

Interface		Setting
	14«	Parameter 3: Enable or disable ECO function. You may choose the following two options: ENA: ECO mode enable DIS: ECO mode disable

05: ECO voltage range setting

Parameter 2 & 3: Set the acceptable high voltage point and low voltage point for ECO mode by pressing Down key or Up key. HLS: High loss voltage in ECO mode in parameter 2. For 208/220/230/240 VAC models, the setting range in parameter 3 is from +7V to +24V of the nominal voltage. For 110/115/120/127 VAC models, the setting range in parameter 3 is from +3V to +12V of the nominal voltage.	Interface	Setting
	HL 5 260 Vac	low voltage point for ECO mode by pressing Down key or Up key. HLS: High loss voltage in ECO mode in parameter 2. For 208/220/230/240 VAC models, the setting range in parameter 3 is from +7V to +24V of the nominal voltage. For 110/115/120/127 VAC models, the setting range in

LLS: Low loss voltage in ECO mode in parameter 2. For 208/220/230/240 VAC models, the setting range in parameter 3 is from -7V to -24V of the nominal voltage. For 110/115/120/127 VAC models, the setting voltage in parameter 3 is from -3V to -12V of the nominal voltage.

• 06: Bypass enable/disable when UPS is off

Interface	Setting
06« ENR	Parameter 3: Enable or disable Bypass function. You may choose the following two options: ENA: Bypass enable DIS: Bypass disable

• 07: Bypass voltage range setting

• 08: Programmable outlets enable/disable

Interface	Setting
O8« ENA	Parameter 3: Enable or disable programmable outlets. ENA: Programmable outlets enable DIS: Programmable outlets disable

09: Programmable outlets setting

Interface	Setting
© ™09** 198	Parameter 3: Set up backup time limits for programmable outlets.0-999: setting the backup time limits in minutes from 0-999
	for programmable outlets which connect to non-critical devices on battery mode.

00: Exit setting

3-6. Operating Mode Description

Operating mode	Description	LCD display
Online mode	When the input voltage is within acceptable range, UPS will provide pure and stable AC power to output. The UPS will also charge the battery at online mode.	230 Vac 230 Vac OUTPUT OUTPUT O/P
ECO mode	Energy saving mode: When the input voltage is within voltage regulation range, UPS will bypass voltage to output for energy saving.	230 Vac 230 Vac OUTPUT
Frequency Converter mode	When input frequency is within 40 Hz to 70 Hz, the UPS can be set at a constant output frequency, 50 Hz or 60 Hz. The UPS will still charge battery under this mode.	EF 230 Vac 230 Vac OUTPUT OUTPUT O'P PI
Battery mode	When the input voltage is beyond the acceptable range or power failure and alarm is sounding every 4 second, UPS will backup power from battery.	W 4.8 INPUT OUTPUT O/P P1
Bypass mode	When input voltage is within acceptable range but UPS is overload, UPS will enter bypass mode or bypass mode can be set by front panel. Alarm is sounding every 10 second.	INPUT OUTPUT OUTPUT O'P P1
Standby mode	UPS is powered off and no output supply power, but still can charge batteries.	PART OUTPUT O

3-7. Faults Reference Code

Fault event	Fault code	Icon	Fault event	Fault code	Icon
Bus start fail	01	Х	Inverter voltage Low	13	Х
Bus over	02	Х	Inverter output short	14	SHORT
Bus under	03	Х	Battery voltage too high	27	BATT. FAULT
Bus unbalance	04	Х	Battery voltage too low	28	BATT. FAULT
Inverter soft start fail	11	Х	Over temperature	41	Х
Inverter voltage high	12	Х	Over load	43	OVER LOAD

3-8. Warning indicator

Warning	Icon (flashing)	Alarm
Low Battery	LOW BATT.	Sounding every second
Overload	OVER LOAD	Sounding twice every second
Battery is not connected		Sounding every second
Over Charge		Sounding every second
Site wiring fault	▲ 💮	Sounding every second
EPO enable	EP 🛆	Sounding every second
Fan Failure	FR 🛆	Sounding every second
Over temperature	Fb ▼	Sounding every second
Charger failure	[H 🛆	Sounding every second
Out of bypass voltage range	TO BYPASS	Sounding every second

4. Troubleshooting

If the UPS system does not operate correctly, please solve the problem by using the table below.

Symptom	Possible cause	Remedy
No indication and alarm even though the mains is normal.	The AC input power is not connected well.	Check if input power cord firmly connected to the mains.
	The AC input is connected to the UPS output.	Plug AC input power cord to AC input correctly.
The icon \triangle and the warning code \mathcal{EP} flashing on LCD display and alarm is sounding every second.	EPO function is activated.	Set the circuit in closed position to disable EPO function.
The icon \triangle and \bigcap flashing on LCD display and alarm is sounding every second.	Line and neutral conductors of UPS input are reversed.	Rotate mains power socket by 180° and then connect to UPS system.
The icon Aand III flashing on LCD display and alarm is sounding every second.	The external or internal battery is incorrectly connected.	Check if all batteries are connected well.
Fault code is shown as 27 and the icon is lighting on LCD display and alarm is continuously sounding.	Battery voltage is too high or the charger is fault.	Contact your dealer.
Fault code is shown as 28 and the icon is lighting on LCD display and alarm is continuously sounding.	Battery voltage is too low or the charger is fault.	Contact your dealer.
The icon and and alarm	UPS is overload	Remove excess loads from UPS output.
is sounding twice every second.	UPS is overloaded. Devices connected to the UPS are fed directly by the electrical network via the Bypass.	Remove excess loads from UPS output.
	After repetitive overloads, the UPS is locked in the Bypass mode. Connected devices are fed directly by the mains.	Remove excess loads from UPS output first. Then shut down the UPS and restart it.
Fault code is shown as 43 and The icon over LOAD is lighting on LCD display and alarm is continuously sounding.	The UPS shut down automatically because of overload at the UPS output.	Remove excess loads from UPS output and restart it.
Fault code is shown as 14 and the icon SHORT is lighting on LCD display and alarm is continuously sounding.	The UPS shut down automatically because short circuit occurs on the UPS output.	Check output wiring and if connected devices are in short circuit status.

Fault code is shown as 1, 2, 3, 4, 11, 12, 13 and 41 on LCD display and alarm is continuously sounding.	A UPS internal fault has occurred. There are two possible results: 1. The load is still supplied, but directly from AC power via bypass. 2. The load is no longer supplied by power.	Contact your dealer
Battery backup time is shorter than nominal value	Batteries are not fully charged Batteries defect	Charge the batteries for at least 5 hours and then check capacity. If the problem still persists, consult your dealer. Contact your dealer to replace the battery.
The icon \triangle and the warning code FR flashing on LCD display and alarm is sounding every second.	Fan is locked or not working	Check fans and notify dealer!!

5. Storage and Maintenance

5-1. Operation

The UPS system contains no user-serviceable parts. If the battery service life (3~5 years at 25°C ambient temperature) has been exceeded, the batteries must be replaced. In this case, please contact your dealer.





Be sure to deliver the spent battery to a recycling facility or ship it to your dealer in the replacement battery packing material.

Storage

Before storing, charge the UPS 5 hours. Store the UPS covered and upright in a cool, dry location. During storage, recharge the battery in accordance with the following table:

Storage Temperature	Recharge Frequency	Charging Duration	
-25°C - 40°C	Every 3 months	1-2 hours	
40°C - 45°C	Every 2 months	1-2 hours	

6. Specifications

CAPACIT	ΓΥ*	1000 V	A / 800 W	2000 VA /	1600 W	3000 VA	/ 2400 W	
INPUT		1000 17	17 000 11	2000 1717	1000 11	0000 171	, 2100 11	
	Low Line Transfer	170 VAC / 150 VAC / 130 VAC / 110 VAC ± 5 % (based on load percentage 100% - 80 % / 80 % - 70 % / 70 - 60 % / 60 % - 0)						
Voltage	Low Line Comeback	178 VAC ± 5 %						
Range	High Line Transfer		270 VAC ± 5 %					
	High Line Comeback			260 VAC ±				
Frequenc				45Hz ~ 6!				
Phase	1 · J·		(Single phase wi				
Power Fa	ctor			99 @ 220~230		d)		
OUTPUT		<u> </u>				,		
Output vo				208/220/230/	240VAC			
	ge Regulation			± 3% (Batt.				
Frequenc				7 ~ 53 Hz or 5	, , , , , , , , , , , , , , , , , , ,			
	y Range (Batt. Mode)		50 H:	z ± 0.25 Hz or	60Hz + 0.3 H	7		
Overload	y runge (butt. Mode)	110%-130%:	100 UPS shuts dowr)%~110%: auc	lible warning at battery m	ode or transf	ers to bypass	
		>130%: UPS	shuts down imr		ttery mode or		oypass mode	
Current C	rest Ratio			3:1				
Harmonic	Distortion	\leq 3 % THD (Linear Load) \leq 4 % THD (Linear Load) \leq 6 % THD (Non-linear Load) \leq 7 % THD (Non-linear Load)			d)			
Transfer	AC Mode to Batt. Mode			Zero	•			
Time	Inverter to Bypass			4 ms (Typ	ical)			
Waveforn	n (Batt. Mode)			Pure Sinev				
EFFICIE								
AC Mode		~	80%		~ 83	3%		
Battery M	lode	~ 86%						
BATTER	Y							
	Battery Type	12 V	/ 7 AH	12 V /			′ 9 AH	
	Numbers	3	4 (extended)		8(extended)		8(extended)	
	Recharge Time		4 hours r	ecover to 90%		oical)		
Model	Charging Current		Γ	1.0 A(ma		T	1	
	Charging Voltage	41.0 VDC ± 1%	54.6 VDC ± 1%	82.1 VDC ±1%	109.4 VDC ±1%	82.1 VDC ±1%	109.4 VDC ±1%	
Long-run	Charging Current			4.0 A or 8.0 A	A(max.)			
Model	Charging Voltage	41.0 VDC ± 1%	54.6 VDC ± 1%	82.1 VDC ±1%	109.4 VDC ±1%	82.1 VDC ±1%	109.4 VDC ±1%	
PHYSIC/	AL				_			
Dimension, D X W X H (mm)		400 X 1	80 X 280	465 X 210 X 340	525 X 210 X 340	465 X 210 X 340	525 X 210 X 340	
Net	Standard model	22.6 kgs	25 kgs	43.8 kgs	50 kgs	50 kgs	57 kgs	
Weight	Long-run model	17.1 kgs	17.5 kgs	34.3 kgs	36 kgs	34.3 kgs	36 kgs	
ENVIRO		1						
Operation Humidity		20-90 % RH @ 0- 40°C (non-condensing)						
Noise Lev		Less than 50dBA @ 1 Meter						
MANAGE		1						
	-232 or USB		ndows® 98/200					
Optional :	SNMP	P	ower manageme	ent from SNMP	manager and	web browse	er	

^{*} Derate capacity to 60% of capacity in Frequency converter mode and to 80% when the output voltage is adjusted to 208VAC.